



## CHESAPEAKE AESTHETIC SURGERY

### **NO SHOW/SAME DAY CANCELLATION POLICY FOR APPOINTMENTS**

In order for our physicians to provide our patients with the best care possible, we ask that all patients make every effort to keep their scheduled appointment and that they arrive fifteen minutes prior to their scheduled appointment time.

Effective April 1, 2009, Chesapeake Aesthetic Surgery will reserve the right to charge patients a \$25 missed appointment fee. This fee will be charged if a patient does not notify our office within 24 hours of their scheduled appointment if or when they need to cancel. The fee will also be charged if the patient simply does not show up for their appointment. The fee will be the responsibility of the patient to pay and will not be billed to their insurance company.

We do understand that unforeseen circumstances may arise that would prevent someone from making their scheduled appointment. We will consider these unavoidable situations when making the decision to charge the \$25 missed appointment fee.

### **CANCELLATION POLICY FOR SURGICAL PROCEDURES**

A cancellation fee of \$ 500 will be charged if the patient cancels the surgical procedure within two weeks of the surgical date. Additionally, if the procedure is not rescheduled within 2 weeks of the original procedure date, the \$200 consultation credit is not applicable.